



Memo No.Ind/2026/ 58877

OFFICE OF THE
INSPECTOR GENERAL OF PRISONS
PUNJAB, LAHORE

Dated, Lahore the 13-08-2026

To

All intending participants

Subject: - **CLARIFICATIONS REGARDING TENDER TITLED**
"PROCUREMENT OF MATTRESSES" FOR THE FINANCIAL YEAR
2026-2027

Please refer to the tender titled "Procurement of Mattresses", published in newspapers Daily Dunya and The Express Tribune on 06.08.2026, duly uploaded on E-Procurement System as well as websites of PPRA Punjab and Punjab Prisons and pre-bid meeting held on 10.08.2026.

2. The following clarifications (to the effect of necessary amendments in the Tender Notice and Bidding Documents where it is mentioned specifically) are hereby issued in respect to queries received from intending bidders/participants:

Sr. No.	Query	Clarification
i.	Aslam o Alaikum, please share complete details, qty, quality, packing destination etc.	The query is of general nature. For the purposes of clarity and detail, the bidding documents, duly uploaded on EP System as well as websites of PPRA Punjab and Punjab Prisons, may be read and considered.
ii.	- The estimated cost of Rs.5,464 per mattress is significantly lower than the actual cost of the specified Ortho Foam Mattress (Bi-Fold) with 100% drill cotton cover, considering the required foam quality and cover fabric. - The estimated price of Rs. 5,476/- per mattress appears to be considerably low in view of the actual cost of the materials required to manufacture the mattress according to the specifications. In particular, the mattress cover itself is a costly component and significantly contributes to the overall manufacturing cost. Considering the current cost of foam, cover material, stitching/finishing, labour, transportation, and other associated expenses, we respectfully request that the estimated price be revised to at least Rs. 6,700/- to Rs. 6,800/- per mattress. This revision would make the estimated rate more realistic and	Not agreed. The estimated price has been fixed in accordance with the market price including all applicable taxes.

Sr. No.	Query	Clarification
	commercially viable for qualified suppliers.	
iii.	- The tender required a 10-years warranty for a mattress with 2-inch thickness. A 10-year warranty is applicable to mattresses with a minimum thickness of 4 inches. For the specified 2-inch thickness, we can offer a maximum warranty of 2 years. - The 10 years warranty period is extra ordinary long time which is not feasible for any supplier, so it is requested that to reduce the warranty period for one year. Please look into the matter and consider our clarifications so that fair and completion and competitive price - We further request reconsideration of the requirement regarding the 5% Performance Guarantee to be submitted after award of the tender. A Performance Guarantee equivalent to 5% of the contract value represents a substantial financial amount for the supplier. Keeping this amount blocked, frozen, or otherwise committed with the Department/PPRA for a period of 10 years would create a significant financial burden and result in considerable financial loss/opportunity cost for the contractor. We therefore respectfully request that the validity/retention period of the 5% Performance Guarantee be reduced from 10 years to approximately 1 to 1.5 years, which would be a more reasonable and commercially practical period while still providing adequate protection to the Department. - We also request reconsideration of the requirement for a 10-year warranty/guarantee for the mattress. As per the specifications of the tender, the product is not a conventional full-thickness mattress. Rather, it consists of two sheets of approximately 1-inch foam that are attached together. Considering the construction, material configuration, expected usage, and practical durability of such a product, a 10-year warranty period is not commercially or technically reasonable. We therefore request that the warranty/guarantee period for the mattress also be reduced to a reasonable and practical duration that is consistent with the actual construction and specifications of the product.	Please note that the warranty period of the product given in Section-II Technical Specifications and Section-IV: Bid Data Sheet of bidding documents stands amended to be read as 05 years instead of 10 years. However, it is clarified that 05% Performance Guarantee shall be retained till the expiry of warranty period i.e. 05 years.
iv.	We also request that bidders be allowed to quote a higher price than the estimated cost and offer a 2-year warranty for the specified 2-inch mattress.	Not agreed.
v.	Normally in bulk purchase with huge budget the bid security is about 0.5% to 1% and performance guarantee is 2% of estimated amount. So it is requested that to reduce the bid	Please note that the total quantity of mattresses (i.e. 70,000) in Section VII: Schedule of Requirements of

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	security and performance guarantee as mentioned above.	bidding documents, are to be delivered in two phases in following manner: Phase-I: 35,000 Phase-II: 35,000 The delivery schedule of each phase shall be 6 weeks (extendable on mutual consent). For clarification related to performance guarantee, please see Sr. No. iii
vi.	Cover of mattresses: Fabric = 100 % Cotton Drill Cloth	With reference to discussion of pre-bid meeting held on 10.08.2026, please note that detailed specifications given in Section-III: Technical Specifications of bidding documents, are to be considered final for this tender.

3. Any provision not specifically amended above will continue to be in effect as originally stated in the bidding documents.


A.I.G (Industry)
for Inspector General of Prisons
Punjab, Lahore.

Endst.No.Ind/2026/ **58878-79**

/Dated, Lahore the **13-08-2026**

A copy of above is forwarded for information to:

1. All the members of the Procurement Committee.
2. PA to Inspector General of Prisons Punjab, Lahore.
3. The Assistant Director (IT), Inspectorate of Prisons, Punjab Lahore. He is also directed to paste the same on the Punjab Prisons website immediately.


A.I.G (Industry)
for Inspector General of Prisons
Punjab, Lahore.